

PRINT NAME AS IT APPEARS ON CARD

The Academy Certificate Program enables dealership managers (e.g. General Manager,

2016 Academy Certificate Program

Applications must be submitted via postal mail or secure fax at 703.245.5258. ALL FIELDS ARE REQUIRED.

Address NADA Academy

8400 Westpark Drive Tysons, VA 22102

Telephone

Fax

CARDHOLDER EMAIL

800.557.6232 703.245.5258

OFFICE USE DATE	

Controller, Service Manager, etc.) to hone skills for a specific department by participating PROGRAM DISCIPLINE in the targeted week(s) of the Academy Program pertinent to their needs. Academy offers (Example: Financial Management) Certificates for the following six specialities: Financial Management • Variable Operations 1—Pre-owned Vehicles CLASS PREFERENCE (if applicable) __ • Fixed Operations 1-Parts • Variable Operations 2—New Vehicles (Example: DCA 193) • Fixed Operations 2—Service Business Leadership 2016 Rate: \$1,895, unless otherwise noted. Cancellations must be received in writing at DATE least 30 days prior to the class start date to receive a tuition refund. \$1,000 transfer fee (Example: Jan 5-9) will be charged if sponsor dealership is modified less than 30 days before. Additional fees apply for inclusion for NADA 20 Group composite. Indicate Program Preference (Example: NADA 315, see schedule on back) NADA MEMBERSHIP NUMBER If accompanying a full-time Academy student, please list NADA membership or international affiliation is a requirement for enrollment. CLASS NO. ___ For membership information call 800.557.6232. STUDENT INFORMATION **PREFIX** FIRST NAME MI LAST NAME SUFFIX Mr Ms Mrs **EMAIL ADDRESS** OFFICE USE Academy uses email to communicate time-sensitive, critical materials to students during the application and enrollment period. Provide an email address that you check regularly. STREET ADDRESS (HOME) JOB TITLE CITY STATE ZIP CODE **CELL PHONE EMERGENCY CONTACT** How did you hear about the Academy? I have carefully reviewed all of the information requested in this application, and I have answered fully and honestly to the best of my knowledge. If admitted, I will devote my full attention and abilities to the Academy curriculum, maintain appropriate standards of behavior at all times during my enrollment, and not interfere with the employment relationships of other students and staff. Applicant Signature Print Name _ Date SPONSOR INFORMATION \$1,000 transfer fee will be charged if sponsor dealership is modified less than 30 days prior to the class start date. DEALERSHIP NAME OFFICE USE **DEALERSHIP STREET ADDRESS** DEALERSHIP CITY STATE ZIP CODE DEALERSHIP PHONE INTERNATIONAL PHONE (IF OTHER THAN U.S.) What manufacturer financial statement will the student be using in class? (Examples: GM, Toyota, Mack, etc.) List only one. DMS Provider (Examples: Reynolds and Reynolds, CDK) I certify, to the best of my knowledge, the above information is true. I further certify that I am willing to bear the costs of tuition and travel for this program. I will provide financial statements and the opportunity for practical in-dealership experiences according to the requirements of the Academy. Sponsor Signature __ Print Name _____ Date ____ PAYMENT INFORMATION All payments must be made in U.S. dollars. VISA MASTERCARD AMEX CHECK EXPIRATION DATE CARD NUMBER AMOUNT \$

CARDHOLDER SIGNATURE

Academy Certificate Program 2016 Class Schedule

	FINANCIAL MANAGEMENT			
•	Using the 20 Group composite Maximizing cash flow and profit Identifying frozen vs. working capital Evaluating inventory performance Calculating total absorption Analyzing sales and gross profit Controlling and minimizing expenses FIXED OPERATIONS 1 (PARTS)	☐ Jan 4-8 (GDM 113) ☐ Jan 11-15 (DCA 198) ☐ Feb 8-12 (NADA 312) ☐ Apr 18-22 (ATD 034) ☐ May 9-13 (NADA 313) ☐ May 23-27 (NADA 314) ☐ Jun 6-10 (NADA 315) ☐ Jun 13-17 (NADA 316)	Sep 12-16 (NADA 317) Sep 19-23 (NADA 318) Oct 10-14 (NADA 319) Oct 31-Nov 4 (ATD 035) Advanced Financial Management May 17-19 (\$1,137) Financial Management Foundations Jul 25-29	
•	Analyzing inventory performance — Aging inventory — Gross and true turns — First-time fill rate Understanding DMS reports Reconciling inventory Group case study Sharing of best ideas	☐ Mar 7-11 (GDM 113) ☐ Mar 14-18 (DCA 198) ☐ Apr 11-15 (NADA 312) ☐ Jun 13-17 (ATD 034) ☐ Jul 11-15 (NADA 313) ☐ Jul 18-22 (NADA 314) ☐ Aug 8-12 (NADA 315)	□ Aug 15-19 (NADA 316) □ Nov 7-11 (NADA 317) □ Nov 14-18 (NADA 318) □ Dec 5-9 (NADA 319) Advanced Parts Seminar □ Feb 15-19 □ Jun 20-24 □ Oct 17-21 (ATD)	
	FIXED OPERATIONS 2 (SERVICE)			
•	Assessing gross profit opportunities Analyzing labor pricing strategies Evaluating technician and service advisor performance Understanding production and scheduling techniques Linking telephone strategies to service sales Legal requirements in service Sharing of best ideas	☐ Jan 4-8 (GDM 111) ☐ Jan 11-15 (DCA 196) ☐ Feb 1-5 (ATD 033) ☐ Feb 8-12 (GDM 112) ☐ Feb 15-19 (DCA 197) ☐ May 9-13 (GDM 113) ☐ May 23-27 (DCA 198) ☐ Jun 6-10 (NADA 312)	Aug 1-5 (ATD 034) Sep 12-16 (NADA 313) Sep 19-23 (NADA 314) Oct 10-14 (NADA 315) Oct 17-21 (NADA 316) Advanced Service Seminar Apr 18-22 Aug 22-26 Oct 24-28 Dec 12-16 (ATD)	
	VARIABLE OPERATIONS 1 (PRE-OWNED VEHICLES)			
•	Used-vehicle departmental profitability and inventory aging analysis Appraising, reconditioning, sourcing and wholesaling Evaluating the relationship between volume and gross Digital marketing, including SEO, SEM, conversion, mobile, analytics, reputation management and video Converting leads to sales	☐ Mar 7-11 (GDM 111) ☐ Mar 14-18 (DCA 196) ☐ Apr 11-15 (GDM 112) ☐ Apr 18-22 (DCA 197) ☐ Apr 25-29 (ATD 033) ☐ Jul 11-15 (GDM 113) ☐ Jul 18-22 (DCA 198) ☐ Aug 8-12 (NADA 312) ☐ Oct 3-7 (ATD 034)	Nov 7-11 (NADA 313) Nov 14-18 (NADA 314) Dec 5-9 (NADA 315) Dec 12-16 (NADA 316) Combined Advanced Variable Seminar Oct 24-28	
VARIABLE OPERATIONS 2 (NEW VEHICLES)				
•	Determining true profitability Identifying F&I opportunities Assessing compensation and benefits Recruiting and developing employees Valuing and leveraging the owner base Creating telephone strategies Developing a measurable business plan Legislative Affairs briefing	☐ Jan 4-8 (GDM 109) ☐ Jan 11-15 (DCA 195) ☐ Jan 18-22 (ATD 032) ☐ Feb 8-12 (GDM 110) ☐ May 9-13 (GDM 111) ☐ May 23-27 (DCA 196) ☐ Jun 6-10 (GDM 112) ☐ Jun 13-17 (DCA 197) ☐ Jun 20-24 (ATD 033)	□ Sep 12-16 (GDM 113) □ Sep 19-23 (DCA 198) □ Oct 10-14 (NADA 312) □ Nov 28 - Dec 2 (ATD 034) □ Feb 20-24, 2017 (NADA 316) □ Combined Advanced Variable Seminar Oct 24-28	
	BUSINESS LEADERSHIP			
•	Completion of an individual leadership profile Understanding effective leadership theories and techniques Mock 20 Group meeting (DCA/GDM/NADA) Succession planning and the dynamics of transitioning the family business (DCA/NADA/ATD) Management transition planning and building leadership strength for the future (GDM/NADA/ATD)	☐ Feb 15-19 (ATD 031) ☐ Mar 7-11 (GDM 109) ☐ Mar 14-18 (DCA 195) ☐ Mar 28-Apr 1 (ATD 032) ☐ Apr 11-15 (GDM 110) ☐ Jul 11-15 (GDM 111) ☐ Jul 18-22 (DCA 196) ☐ Aug 8-12 (GDM 112)	□ Aug 15-19 (DCA 197) □ Aug 22-26 (ATD 033) □ Nov 7-11 (GDM 113) □ Nov 14-18 (DCA 198) □ Dec 5-9 (NADA 312)	

ACADEMY PROGRAMS

- (DCA) Dealer Candidate Academy for successor/staff with a minimum of one year of experience and typically less than five years of experience.
- (GDM) General Dealership Management for experienced operators/dealership staff with more than five years of experience.
- (ATD) Commercial truck program for successors and professional managers.
- (NADA) Automobile program for successors and professional managers.